

COVID-19 Student Impact Survey

Spring 2020

This survey was sent to students who were enrolled at CCC
with 433 responding.



34% of students had to drop one or more of their classes because of the pandemic

45% thought about withdrawing from all of their classes due to courses being moved online

22% stated they had to share a computer with other family members

6% were experiencing COVID-19 related symptoms

50% had enrolled in an online course prior to the spring 2020 term

45% preferred classes with both in-person and online components



Challenges:

48% ~ having enough time to study

39% ~ working from home makes it difficult to separate work and school



32% ~ caring for family members

23% ~ working from my regular physical place of work

17% ~ access to reliable internet at home

11% ~ access to a reliable computer or laptop

2% ~ access to reliable smartphone or tablet

69% ~ were working and taking classes prior to the pandemic


48% ~ stated that changes to their hours and/or employment status affected their ability to complete their school work



Top three areas of strength:

90% ~ I am able to contact my instructors when I need to.

89% ~ This college has been supportive of me during the COVID-19 pandemic.




86% ~ This college has provided enough information for me to make the transition to online instruction.

Top three areas of need:

37% ~ I believe I am learning as much in my online classes as I did face-to-face.

53% ~ I have been able to learn effectively despite the sudden transition to online learning.



59% ~ My courses have been presented in ways that have motivated me to learn.

Satisfaction with Services & Supports

80% or more report being satisfied with the following services:

- ~ Technology support
- ~ Academic advising
- ~ Financial aid advising
- ~ Career Counseling

~ The amount of information provided about changes at this college as a result of the COVID-19 pandemic

Approximately 70% report being satisfied with these services:

- ~ Access to tutoring services
- ~ Access to skills lab support
- ~ Access to library resources

